How to deal with the problem that the labels come out slowly and make a big sound

Actually, JADENS products are 100% pass quality test before the sale, and generally, each product has the life and quality they ought to have. We provide a one-year warranty for our products, If you encounter any problems with the product, please feel free to contact us

Email : support@jadens.com
Phone: 1-800-752-7660 (The phone NO. can be reached from AM 9:00 to PM 10:00 at New York Time).
Website: https://www.jadens.com/

We JADENS company will be 100% high-quality one-stop after-sales service -- U.S. after-sales, We guarantee your satisfaction!

- **Problem:** The labels come out slowly and make a big sound
- **Possible cause:** Sometimes if the setting of print speed is too low like 2 or 3, it will cause that it print too slow and make a sound, this is an individual phenomenon, not all the printers have this problem.
  So just need to adjust it to higher value like 11. Find the solution below according to the type of your computer.
- **Solution:**

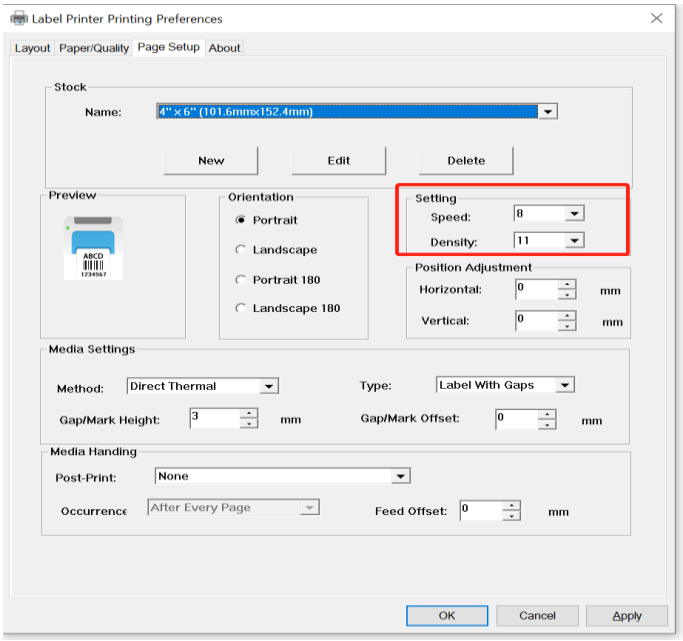
For windows:

YouTube video link: https://youtu.be/sGZ8wd48NSk

If you downloaded the driver from U disk in the package or the website: https://www.beeprt.com/download/drivers.html

and the printer's name showed on your computer is *"label printer"*, please follow the steps below:

①Go to "setting" >>"device" >>"printer & scanner">>find the printer>>"Label Printer", click "manage">>Printing preference >> Page Setup>> adjust the print speed to 6 following the tips as picture show.



For Mac:

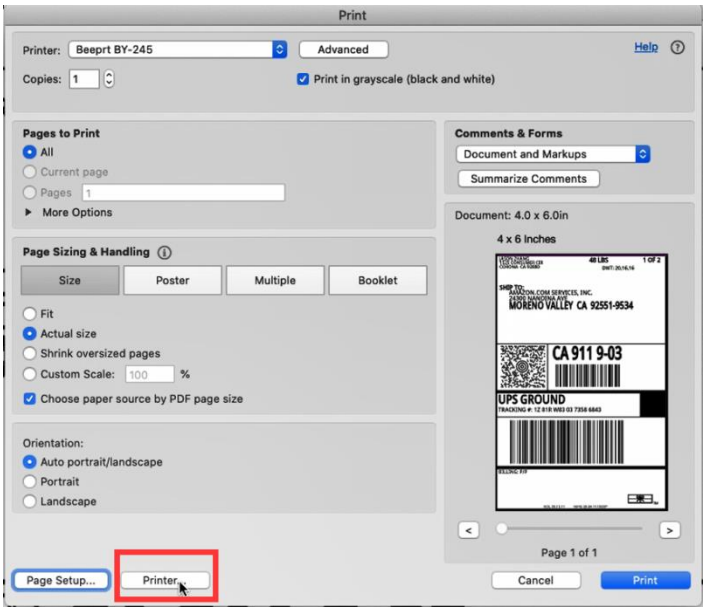
YouTube video link: **https://youtu.be/iWBT6aNATlY**

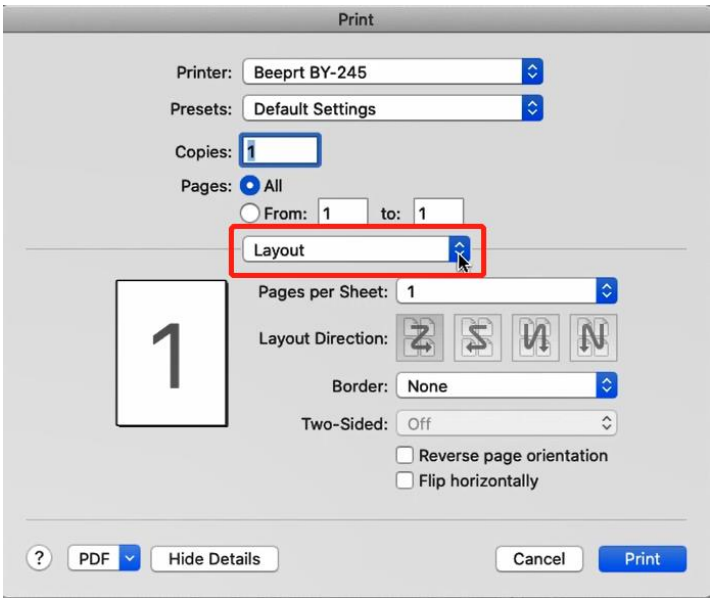
To solve this problem, please follow the steps below:

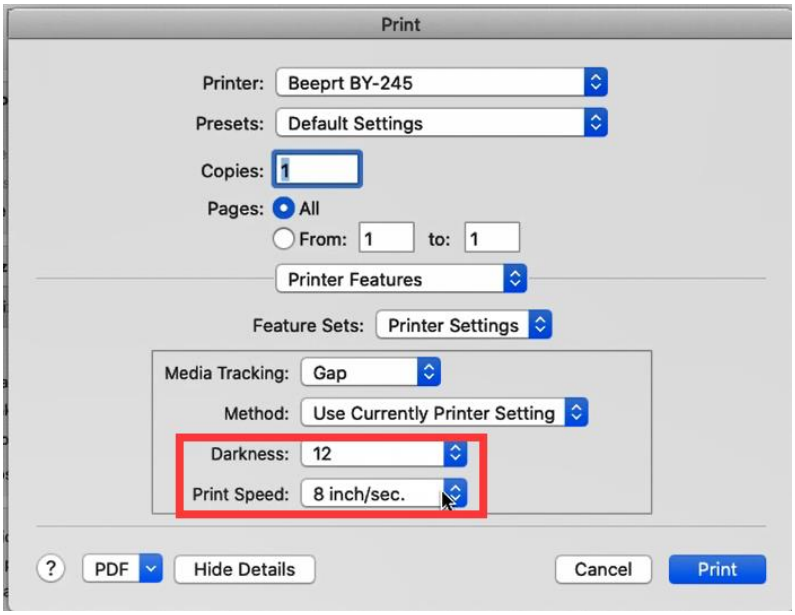
a. Check the print speed setting on your computer and adjust it to 12.

b. Open a sample PDF file in size of 4*6 inch , click print.

c. Click “printer preference”>> Choose” printer feature”>> set up the “Print speed” to highest value of 8..




Print
Printer: Beeprt BY-245
Presets: Default Settings
Copies: 1
Pages: All
From: 1 to: 1
Layout
1
Pages per Sheet: 1
Layout Direction:
Border: None
Two-Sided: Off
Reverse page orientation
Flip horizontally
PDF
Hide Details
Cancel
Print


Print
Printer: Beeprt BY-245
Presets: Default Settings
Copies: 1
Pages: All
From: 1 to: 1
Printer Features
Feature Sets: Printer Settings
Media Tracking: Gap
Method: Use Currently Printer Setting
Darkness: 12
Print Speed: 8 inch/sec.
PDF
Hide Details
Cancel
Print